



West Virginia Division of Motor Vehicles **ANNUAL REPORT** 2022

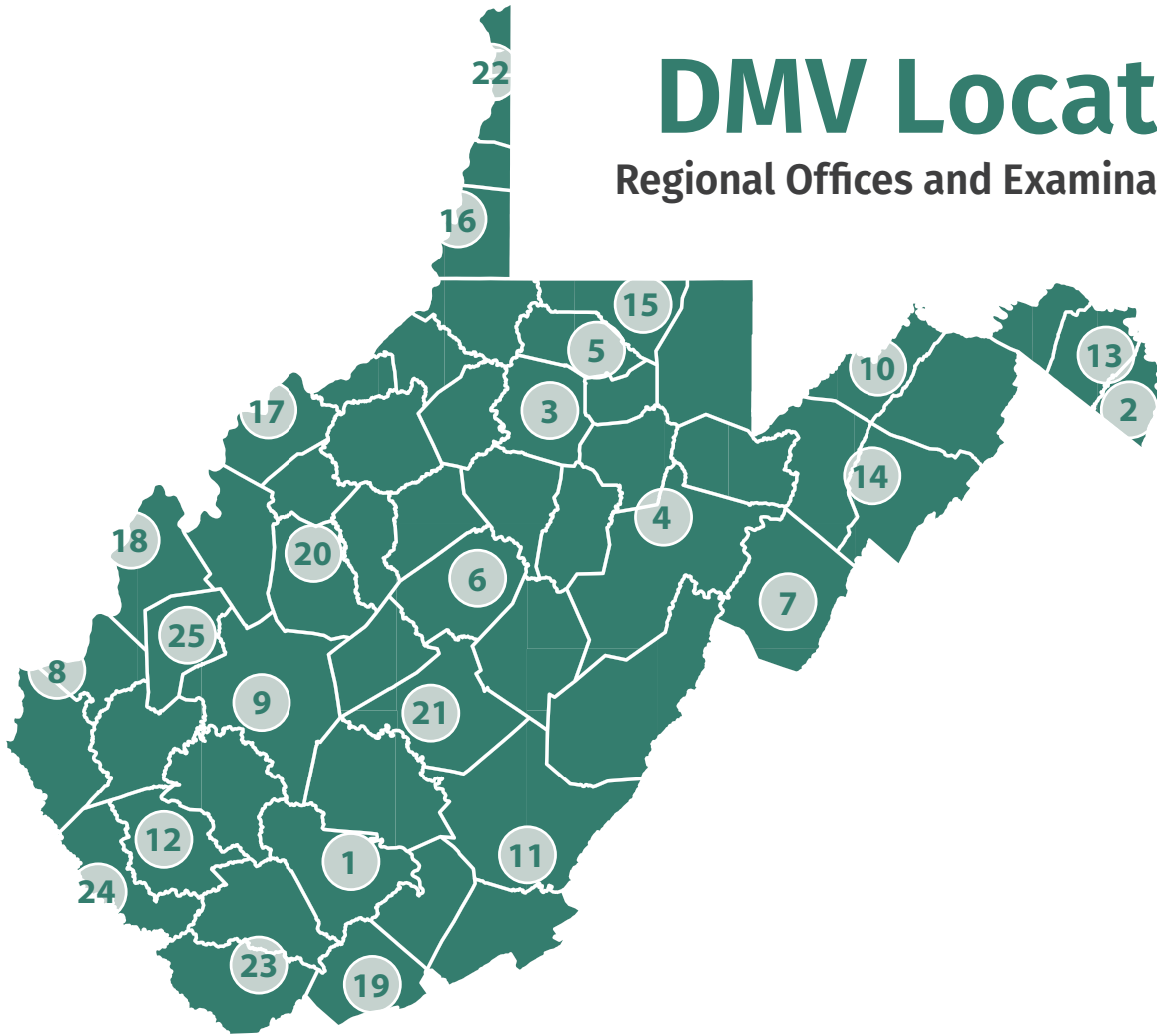


Jimmy Wriston
Secretary
Department of Transportation

Everett Frazier
Commissioner
Division of Motor Vehicles

DMV Locations

Regional Offices and Examination Center



1) BECKLEY

107 Pinecrest Drive
Beckley, WV 25801

2) CHARLES TOWN

24 Ruland Road
Kearneysville, WV 25430

3) CLARKSBURG

153 West Main Street
Clarksburg, WV 26301

4) ELKINS

1029 North Randolph Avenue
Elkins, WV 26241

5) FAIRMONT

2800 Middletown Commons,
Suite 1749
White Hall, WV 26554

6) FLATWOODS

295 Skidmore Lane
Sutton, WV 26601

7) FRANKLIN

100 Thorn Creek Road
Suite 300
Franklin, WV 26807

8) HUNTINGTON

801 Madison Avenue
Huntington, WV 25701

9) KANAWHA CITY

5707 MacCorkle Ave. SE
Suite 400
Charleston, WV 25304

10) KEYSER

196 North Tornado Way,
Suite 8
Keyser, WV 26726

11) LEWISBURG

148 Maplewood Avenue
Lewisburg, WV 24901

12) LOGAN

428 Main Street
Logan, WV 25601

13) MARTINSBURG

38 Severna Parkway
Martinsburg, WV 25403

14) MOOREFIELD

410 South Main Street
Moorefield, WV 26836

15) MORGANTOWN

1525 Deckers Creek Blvd.
Morgantown, WV 26505

16) MOUNDSVILLE

400 Teletech Drive, Suite 100
Moundsville, WV 26041

17) PARKERSBURG

601 Lubeck Avenue
Parkersburg, WV 26101

18) POINT PLEASANT

1408 Kanawha Street
Point Pleasant, WV 25550

19) PRINCETON

198 Davis Street
Princeton, WV 24740

20) SPENCER

115 Church Street
Spencer, WV 25276

21) SUMMERSVILLE

2 Armory Way
Summersville, WV 26651

22) WEIRTON

100 Municipal Plaza
Suite 100
Weirton, WV 26062

23) WELCH

92 McDowell Street
Welch, WV 24801

24) WILLIAMSON

225 East 3rd Avenue
Williamson, WV 25661

25) WINFIELD

116 Liberty Square
Winfield, WV 25526



EVERETT FRAZIER
Commissioner

LINDA ELLIS
Deputy Commissioner

EXECUTIVE STAFF

Regional Offices

CECIL LOYD Executive Director

Management Services

STEVE MONROE Director

Budget & Revenue

JIM JORDAN Director

Human Resources

MONICA PRICE Manager

Investigation & Security Services

ARLENE MOORE Director

Vehicle Services

JOHN SPRINGER Director

Driver Services

DEBBIE FERGUSON Director

Legal Services

ADAM HOLLEY General Counsel

Public Information Specialist

NATALIE HOLCOMB

Governor's Highway Safety Program

BOB TIPTON Director

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Commissioner's Forward

Everett Frazier
Commissioner,
WV Division of Motor Vehicles

In January of 2020, Governor Jim Justice appointed Everett Frazier as the new DMV Commissioner. Commissioner Frazier took over with a desire to focus on improving customer service and technology, but more importantly, to foster a team effort environment, empowering all employees to contribute and feel valued in the agency. He believes every employee, regardless of their role or years of service, has been and continues to be a vital component to the DMV's accomplishments during the pandemic.

2022 Highlights and Accomplishments

The Division continued making many key changes and adaptations in FY 2022, with a focus on innovation and customer service.

Key programs to highlight from 2022 include:

- **To expedite the historically paper-heavy titling process, WV DMV started a pilot program with six dealerships at the beginning of 2022, focused on rolling out the Electronic Lien and Titling (ELT) program.** Throughout the remaining six months of FY 2022, dealerships across the state continued to be enrolled. ELT will turn the titling process to all digital, making the entire electronic titling process much faster and more accurate and secure, and take out the need for titling paperwork to “change hands” with multiple sections before being finalized. Once complete, we will be the first state in the nation to offer fully electronic titling.
- **REAL ID HeadStart was launched to give residents a new, convenient option for getting their REAL ID ahead of the federal deadline on May 7, 2025.** REAL ID HeadStart offers an easy and guided path through pre-enrollment by allowing applicants to verify their identity, upload required documents, and schedule their REAL ID appointment. Identity and residency documents are reviewed by the DMV and approved prior to that scheduled appointment, helping to ensure that the correct documentation is in place. The documents are presented and inspected at the appointment, removing the burdensome task of scanning the materials, saving West Virginians valuable time.
- **The Fairmont Exam Center was moved to a different location, and opened as a full-service regional office, providing much-needed services to that area. Additionally, a new regional office in Morgan County was approved for the Berkeley Springs area.** That office should open in the Spring of 2023.
- **WV DMV successfully implemented a Career Classification and Compensation Plan (CCCP) under the Department of Transportation.** The CCCP gives current and potential employees the opportunity to have attainable goals and truly be on a career path. It attracts skilled employees into our agency, and helps to retain current, experienced employees.

- **As part of the ongoing business modernization plan, DMV continues to add online services to the website.** The DMV website contains the online services portal which allows citizens to perform many requests including driver's license renewal, vehicle registration renewal, duplicate requests, and updates to their address of record with the DMV. Customers can also pay their driver's license reinstatement fees and purchase their driving record online. Motor carrier drivers can utilize online services with a new online application system. Additionally, DMV now offers the ability to securely take your driver's license knowledge test online, from the comfort and convenience of home. This has been an extremely popular option, especially for customers who do not do well with test anxiety.
- **The West Virginia Governor's Highway Safety Program (GHSP) continues to focus on reducing roadway injuries and fatalities, aided by the 92.5% seat belt usage rate in 2022, high visibility enforcement campaigns, and strong media messaging.** In addition to occupant protection, the GHSP also focuses on impaired driving prevention and awareness. In FY 2022, the GHSP provided **\$1,125,873** in federal DUI funding to **152** law enforcement agencies and the State Police, resulting in **752** DUI arrests, **48,588** driver contacts, and **51,749** additional traffic citations.
- **DMV driver examiners continue to be among the best in the nation by achieving full national certification.** The DMV strives to maintain the highest level of performance among our driver examiners through training and education. During FY 2021, the DMV implemented online training courses for driver and motorcycle examiners which has significantly reduced training expenses. As a result, 85% of our driver examiners are nationally certified.

2023 and Beyond...

The accomplishments of the Division over the last year will stimulate improvements in many of its processes. In addition, several key projects are currently underway either in a continuing or processing phase. These projects include:

- Continue modernizing outdated mainframe-based technology.
- Continue to promote the usage of online transactions through the DMV website.
- Continue processing the new, more convenient IRP solution that will allow customers to perform IRP transactions online and from mobile devices. This will provide customers with real time Federal Motor Carrier Safety Administration updates.
- Continue developing the online renewal process of a dealer license for West Virginia Automobile Dealers and add to our current web services.
- Continue to expand the availability of web-based business processes and increase the use of online self- service transactions by 5% each year.
- Continue improving the safety of the motoring public through public awareness initiatives and driver rehabilitation.
- Continue work on the e-citation interface which will allow DMV to electronically import municipal and other court convictions.
- Continue to work on converting sheriff vehicle registration processes from paper to an electronic web-based system. This will expedite registrations of all vehicles renewed at the sheriff's office and expand the vehicle type that can be renewed. ▢

Legislative Changes

SUMMARY FOR FISCAL YEAR 2022

SB 492: Electronic Toll Collection

This bill adds private toll bridge operators to the toll collection entities that can request the DMV to assist in the collection of unpaid tolls. DMV is authorized to refuse to register or suspend the registration of a vehicle that has failed to pay an electronic toll. The underlying statute that was amended has never been implemented and the new language is discretionary.

HB 2177: Photoless ID

This bill authorizes the DMV to issue an ID without a photo to a person that has a religious objection to posing for a photograph.

HB 2733: Special Plates

This bill mandates that the DMV include recipients of the U.S. Army Combat Infantryman Badge, Combat Action Badge, or Combat Medical Badge; the U.S. Marine Corp, U.S. Navy, or U.S. Coast Guard Combat Action Ribbon; or the U.S. Air Force Combat Action Medal as eligible individuals to receive a special plate previously reserved exclusively for Combat Infantry or Medic Badge recipients. The bill authorizes the DMV to issue special plates designated to and reserved for retired troopers and a plate reserved for members of the Civil Air Patrol. The bill authorizes a general issuance plate supporting adoption with the words "Choose Life", a plate recognizing utility linemen and reauthorizes a plate for Fairmont State recognizing it is now as a University.

HB 4345: Electronic/Mobile Registration

This bill authorizes an electronic or mobile version of the vehicle registration card and removes the pen and ink signature requirement on the card.

HB 4450: Repeal of Combined Voter Registration and Driver's Licensing Fund

This bill removes the \$0.50 fee charged and deposited in the Combined Voter Registration and Driver's Licensing Fund for each driver's license issued by the DMV.

HB 4535: Restricted License for School Attendance

This bill eliminates the need for a school enrollment form as a condition of licensure and changes the current suspension process to a restricted license process for children that are truant or perform poorly. The bill also clarifies administrative hearing procedures.

HB 4563: Temporary Plate for Auto Mechanics

This bill authorizes the DMV to issue a temporary registration plate for auto mechanics for the limited purpose of test driving unregistered vehicles to diagnose repair issues.

HB 4675: Autonomous Delivery Vehicles

This bill authorizes self propelled autonomous delivery devices for limited road operation. DMV has no regulatory responsibility for the vehicles which are not titled and registered.

HB 4712: Payment Plan Deadlines for Citations

In pertinence to the DMV, this bill voids driver's license suspensions for failure to pay, appear or respond to a citation entered by the DMV prior to July 1, 2016.

HB 4787: Highly Automated Motor Vehicle Act

This bill authorizes fully autonomous vehicles to operate in West Virginia. The Department of Transportation is the lead agency expected to implement the bill with specific responsibilities enumerated for DOH, DMV and the State Police. ▢

Highway Safety

The West Virginia Governor's Highway Safety Program

BOB TIPTON Director

About the Program

The Governor's Highway Safety Program (GHSP) is the lead agency for West Virginia's participation in federally funded highway safety improvement measures, which are mandated by the National Highway Traffic Safety Administration (NHTSA). The program is housed under the DMV, and the DMV's Commissioner, Everett Frazier, who serves as Governor Justice's representative for highway safety.

To allow for maximum flexibility and accuracy in the identification and resolution of highway safety issues throughout the state, the GHSP has established six (6) focused regional traffic safety programs. These traffic safety programs are located in the population centers of Beckley, Bluefield, Charleston, Clarksburg, Huntington, and Wheeling, with Region 3 (Wood County) being included in the Charleston (Region 1) grant. Each region's mission is to develop and implement the plans that their regions require to lower crashes, injuries, and fatalities on the roadways of West Virginia.

Additionally, there are eleven (11) single-focused grants throughout the state that target specific highway safety issues.

These traffic safety programs also provide a targeted approach to sharing valuable messages about highway safety enhancement legislation with the public.

The GHSP evaluates its performance annually to determine what progress has been made towards meeting its goals. These goals and measures are explained in detail in the GHSP's Annual Highway Safety Performance Plan located on the DMV website.

GHSP Totals

For Counts, Recoveries, and Arrests

[Based on the Federal Fiscal Year 10/1/2021 - 09/30/2022]

	2021	2022
Under Age Drinking	318	27
DUI Arrests	949	849
Child Restraints	71	92
Driver's License Revoked	582	494
Driver's License Suspended	2,040	1,911
Felony Arrests	419	400
Misdemeanor Arrests	1,673	1,452
Fugitives Recovered	81	102
Weapons Recovered	61	35
Property Value Recovered	252,175	582,706
Drug Value Recovered	182,639	236,643

In 2022, the GHSP Funded:

[Based on the Federal Fiscal Year 10/1/2021 - 09/30/2022]

138	Full Sobriety Checkpoints
6	Occupant Protection Checkpoints
144	Total Checkpoints in WV
60,980	Total Vehicles Contacted
53	DUI Arrests at Checkpoints
3,720	Citations Issued at Checkpoints
3,720	Citations Issued for All DUI Work
10,570	Man-Hours Invested in Sobriety Checkpoints

Public Information

The GHSP's public information efforts focus on awareness, education, and the promotion of highway safety initiatives such as seat belt use, child passenger safety, motorcycle safety, pedestrian safety, bicycle safety, ATV safety, as well as the dangers of drowsy driving, impaired driving, and distracted driving.

Changing driver behavior is emphasized as the key to successful highway safety programs, and these objectives are met by combining state, regional, and local efforts. Years of declining injuries and deaths suggest that GHSP efforts are having a positive effect on driver behavior in West Virginia.

The GHSP utilizes surveys, national data, programs and high visibility enforcement campaigns modeled by decades of research provided by NHSTA in order to provide effective and measurable highway safety improvements.

The GHSP also works closely with various agencies and clientele groups throughout the state, including the Commission on Drunk Driving Prevention, the Alcohol Beverage Control Administration (ABCA), the West Virginia State Police, local law enforcement agencies, Emergency Medical Services (EMS), the Prosecuting Attorney's Institute, health care professionals, and even local businesses to educate the public and promote highway safety.

GHSP Goals

To Meet By December 31, 2023

- *Decrease traffic fatalities 6.1 percent from 279 (2016-2020 rolling average) to 262 (2019-2023 rolling average)*
- *Decrease serious traffic injuries 13.8 percent from 992 (2016-2020 rolling avg.) to 855 (2019-2023 rolling avg.)*
- *Increase fatalities/100 MVT 12.8 percent from 1.5 (2016-2020 rolling avg.) to 1.69 (2019-2023 rolling avg.)*
- *Decrease unrestrained passenger vehicle occupant fatalities in all seating positions 7.4 percent from 81 (2016-2020 rolling avg.) to 75 (2019-2023 rolling avg.)*
- *Decrease alcohol-impaired driving fatalities 10.6 percent from 66 (2016-2020 rolling avg.) to 59 (2019-2023 rolling avg.)*
- *Decrease speeding-related fatalities 13.3 percent from 75 (2016-2020 rolling avg.) to 65 (2019-2023 rolling avg.)*
- *Decrease motorcyclist fatalities 21.9 percent from 32 (2016-2020 rolling avg.) to 25 (2019-2023 rolling avg.)*
- *Decrease un-helmeted motorcyclist fatalities 46.2 percent from 13 (2016-2020 rolling avg.) to 7 (2019-2023 rolling avg.)*
- *Decrease fatalities among drivers age 20 or younger 20 percent from 30 (2016-2020 rolling avg.) to 24 (2019-2023 rolling avg.)*
- *Decrease pedestrian fatalities 25 percent from 24 (2016-2020 rolling avg.) to 18 (2019-2023 rolling avg.)*
- *Decrease bicyclist fatalities 33.3 percent from 3 (2016-2020 rolling avg.) to 2 (2019-2023 rolling avg.)*
- *Increase observed seat belt use for passenger vehicles by 1 percent, from 88.1 percent to 90.2 percent*

GHSP Federal Funding Policy Compliance

GHSP operates on funding that is provided federally and with required matching funds provided by the state. The GHSP is responsible for the oversight of these grants and their mandated policies and requirements.

NHTSA grant funding policy states that no more than 15% of a NHTSA grant may be expended on administrative costs. Federal statute requires that local political subdivisions be allocated at least 40% of all federal highway safety funding the State receives. GHSP distributed over 70% of its FY 2022 federal funding to various local governments, exceeding the requirements.

For certain grant fund programs, NHTSA requires that the State match at least 25% of all NHTSA funding received by GHSP. West Virginia's FY 2021 allocation exceeded this requirement.

The GHSP's regional traffic safety programs receive approximately 67% of West Virginia's federal highway safety driver behavior funding that goes towards regional enforcement, local media, administrative, and public education material production costs.

The remaining funds are utilized through the GHSP central office and other state agencies to fund statewide media campaigns, training, various safety programs, and to grow electronic data collection for accurate measures and reporting. ▢

Law Enforcement Training

[Based on the Federal Fiscal Year 10/1/2021 - 09/30/2022]

	CLASSES	STUDENTS
Speed Enforcement & Radar/Lidar	4	33
Occupant Protection	12	313
Checkpoints	1	9
Crash Investigation	11	64
Motorcycle Safety	1	28
DUI (Drug & Alcohol)	25	701
Other	5	93
	59	1,241

Training for Everyone

	CLASSES	STUDENTS
CPS Technician Certification	5	67
CPS Technician Renewal	2	16
Special Needs Class	0	0
CPST Technical Update	0	0
	7	83

Law Enforcement Citations

[Based on the Federal Fiscal Year 10/1/2021 - 09/30/2022]

	Citations
Child Restraint	92
Insurance	4,696
Other	5,144
Reckless Driving	117
Red Light & Stop Sign	404
Seat Belt	7,727
Speeding	13,971
Cell phone	3,026
Texting	393

GHSP Crash Information

*[Based on the calendar year 01/01/2021 - 12/31/2021]

	2021	2022
Crashes	28,083	30,390
Fatalities	267	280
Serious Injuries	802	766
Total Injuries	10,500	11,197
Alcohol Related Crashes	1,660	1,572
Alcohol Related Fatalities .08+	61	51
Alcohol Related Injuries	1,083	969
Alcohol Related Fatality %	22.8%	18.21%
Underage Alcohol Sales	9.29%	18.37%
Motorcycle Crashes	472	509
Motorcycle Fatalities	38	29
Motorcycle Injuries	375	425
ATV Fatalities on Public Roadways	21	21
ATV No Helmets	17	21
ATV Unknown Helmets	0	0
Speed Related Fatalities	75	64
Speed Related Fatality %	28.09%	22.86%
Pedestrian Fatalities	20	36

Sources: NHTSA, FARS, WVDOH, and GHSP

Driver Services

DEBBIE FERGUSON Director

West Virginia's classified driver's license system specifies vehicle types that a licensee may operate. The class of licensees range from operators of 80,000 pound combination vehicles (Class A) to persons who are restricted to the operation of motorcycles only (Class F). The classified driver's license system ensures that licensees operate only those types of vehicles for which they have the proper training and safety record.

The DMV is linked to the National Problem Driver Point System (PDPS) for inter-jurisdictional tracking of driver records. The computerized system searches the driving records of licensed applicants by name and birth date.

The DMV's innovative digitized driver's license system has introduced one-stop-shopping to its customers. The computer-generated license system reduces the risk of fraudulent issuance and increases the efficiency of record keeping. The system also stores the facial images of licensees, thus providing reliable identification for subsequent transactions. Licensees have the option to store a digital fingerprint image in their license record as an extra security precaution.

The WV DMV offers two types of driver's licenses and identification cards: a Not for Federal use driver's license or ID card, or a REAL ID, For Federal Use card that contains a gold star, indicating that the card meets full federal requirements for future use at airports and other designated federal facilities and uses nationwide.

The WV DMV also offers driver's license renewal or duplicate license transactions through our online services portal and at our kiosks (self-service terminals) throughout the state to better serve the public.

Revocations & Suspensions

The DMV's responsibility does not end with the issuance of a driver's license. DMV monitors the driving activity of all licensees through a number of methods.

The main purpose of any license suspension is to protect the public from drivers who operate their vehicle in an unsafe or illegal manner, and to offer opportunities for motorists to improve their driving through participation in safety and training programs.

ID Card Totals in 2021	2021	2022
Female ID Cards	65,531	65,244
Male ID Cards	67,575	67,367
Child ID Cards	3,037	2,923
Employee ID Cards	1,379	1,853
DHHR REDI ID Cards	73	12
Salesperson ID Cards	3,879	3,045
Secondary ID Cards	1,678	1,394

License Indicators & Restrictions	2021	2022
Total Diabetic Indicators	3,803	3,710
Total Organ Donors	520,338	548,420
Total Hearing Impaired	1,060	1,056
Total Drivers With License Restrictions	651,728	654,479

Licensed Drivers by County & Class

County	Class E	Class D	CDL	Total	County	Class E	Class D	CDL	Total
Barbour	10,288	753	482	11,523	Mingo	15,620	498	664	16,782
Berkeley	85,567	1,454	2,985	90,006	Monongalia	58,267	1,762	1,106	61,135
Boone	13,634	525	572	14,731	Monroe	9,061	339	428	9,828
Braxton	8,465	743	528	9,736	Morgan	15,419	375	792	16,586
Brooke	14,338	178	546	15,062	Nicholas	16,712	935	1,010	18,657
Cabell	56,959	1,512	1,317	59,788	Ohio	29,947	406	888	31,241
Calhoun	4,221	433	228	4,882	Pendleton	5,223	185	343	5,751
Clay	5,366	455	326	6,147	Pleasants	4,670	225	256	5,151
Doddridge	3,086	303	182	3,571	Pocahontas	5,342	374	443	6,160
Fayette	27,992	1,473	1,388	30,853	Preston	21,098	1,271	1,181	23,550
Gilmer	3,542	375	228	4,145	Putnam	39,427	1,593	1,236	42,256
Grant	7,834	301	545	8,680	Raleigh	47,638	1,976	1,727	51,341
Greenbrier	23,896	1,232	1,079	26,207	Randolph	18,437	1,176	981	20,594
Hampshire	16,230	361	865	17,456	Ritchie	6,452	423	409	7,284
Hancock	21,750	179	689	22,618	Roane	10,121	782	591	11,494
Hardy	9,669	262	607	10,538	Summers	6,547	243	302	7,092
Harrison	46,652	3,393	1,667	51,712	Taylor	13,145	848	567	14,560
Jackson	19,278	828	851	20,957	Tucker	4,727	260	218	5,205
Jefferson	43,602	570	1,049	45,221	Tyler	5,176	197	215	5,588
Kanawha	117,874	5,172	3,291	126,337	Upshur	15,197	1,162	870	17,229
Lewis	11,369	1,093	833	13,295	Wayne	24,403	587	910	25,900
Lincoln	12,243	751	691	13,685	Webster	5,355	351	347	6,053
Logan	20,877	964	969	22,810	Wetzel	11,430	535	459	12,424
Marion	34,883	2,109	1,054	38,046	Wirt	3,089	180	169	3,438
Marshall	18,359	273	661	19,293	Wood	58,068	1,593	2,018	1,679
Mason	17,265	492	658	18,415	Wyoming	13,097	448	611	14,158
McDowell	10,894	336	539	11,769	STATE TOTALS	E*	D	CDL	Total
Mercer	39,334	1,114	1,527	41,975		1,189,031	46,889	45,949	1,281,869
Mineral	19,834	530	847	21,211					

*Class E includes 32,778 graduated licenses.

Commercial Driver's License

A Commercial Driver's License, or CDL, is a license issued to an individual which authorizes the individual to drive a class of commercial motor vehicle in accordance with the requirements of WV State Code §17E-1-3. There are three types of CDL's issued: Classes A, B, and C, which would be dependent upon the type of vehicle driven, the GVWR or GCWR, and if transporting sixteen or more passengers, including the driver.

Valid CDL License Types By County

County	Class A	Class B	Class C	Total	County	Class A	Class B	Class C	Total
Barbour	354	123	1	478	Mingo	488	168	9	665
Berkeley	1,785	757	18	2,561	Monongalia	776	297	3	1,076
Boone	442	129	2	573	Monroe	299	106	0	405
Braxton	413	117	1	531	Morgan	568	222	1	791
Brooke	427	101	1	529	Nicholas	753	209	9	971
Cabell	900	305	4	1,209	Ohio	579	271	2	852
Calhoun	177	46	0	223	Pendleton	255	72	0	327
Clay	204	111	1	316	Pleasants	178	70	1	249
Doddridge	125	52	0	177	Pocahontas	343	84	1	428
Fayette	954	421	6	1,381	Preston	811	317	5	1,133
Gilmer	173	37	0	210	Putnam	904	279	2	1,185
Grant	435	85	7	527	Raleigh	1,223	468	8	1,699
Greenbrier	785	259	3	1,047	Randolph	744	216	2	962
Hampshire	600	208	5	813	Ritchie	276	114	1	391
Hancock	496	147	3	646	Roane	463	159	1	623
Hardy	480	99	1	580	Summers	206	66	0	272
Harrison	1,208	421	21	1,650	Taylor	506	182	4	692
Jackson	609	189	6	804	Tucker	164	48	0	212
Jefferson	510	450	6	966	Tyler	153	50	0	203
Kanawha	2,385	808	11	3,204	Upshur	678	192	2	872
Lewis	614	204	5	823	Wayne	686	233	1	920
Lincoln	496	158	5	659	Webster	277	65	0	342
Logan	759	222	1	982	Wetzel	327	114	0	441
Marion	533	285	7	825	Wirt	100	37	0	137
Marshall	425	195	2	622	Wood	1,433	526	13	1,972
Mason	497	153	1	651	Wyoming	384	151	55	590
McDowell	381	146	3	530	STATE TOTALS	A	B	C	Total
Mercer	1,050	409	21	1,480		33,122	11,838	270	45,230
Mineral	587	227	4	818					

Total Commercial License Permits: 3,687

CDL Restrictions

The DMV is authorized to impose license restrictions to assure the safe operation of motor vehicles. DMV may issue you a restricted license or may indicate restrictions on the form Application for Commercial Driver's License (CDL) and/or Endorsements (DMV-CDL-1). Operating a motor vehicle in violation of restrictions is a serious offense and could result in the suspension or revocation of your driving privileges.

CDL Examination Totals

Commercial Driver's	PASS	FAIL
General Knowledge	3,209	2,028
Air Brakes	2,908	886
Combination Trailers	2,399	784
Doubles & Triples	355	164
Tanker Trailers	969	152
Hazardous Materials	1,279	382
Passenger Endorsement	597	393
Pre-Trip Inspections	3,616	417
Basic Control Skills	3,544	392
Skills Testing	3,528	264
School Bus	499	39
CDL Totals	22,723	5,901

CDL Licenses Restrictions

	2021	2022
Artificial Limbs	2	3
Automatic Transmission	8	6
CDL Intrastate Only	1,024	962
Class B or C Bus Only	9,762	9,515
Class C Bus Only	423	368
Corrective Lenses	19,304	18,580
Corrective Lenses & Outside Mirrors	4	3
Daylight Driving Only	3	1
Medical Variance	44	35
No Full Air Brakes	18	16
No Manual Transmission	3,208	3,670
No Tractor Trailer	1,876	2,018
Other Restrictions	367	346
Outside Mirrors	21	20
Trike With F Endorsement, F Class	24	28
Vehicle Without Air Brakes	530	484
TOTAL RESTRICTIONS	36,618	36,055

CDL Transfers In and Out of State in FY 2021

State	IN	OUT	State	IN	OUT	State	IN	OUT
Alabama	27	4	Kansas	0	3	North Carolina	47	40
Alaska	0	1	Kentucky	32	19	North Dakota	0	1
Arizona	5	10	Louisiana	4	2	Ohio	93	93
Arkansas	4	8	Maine	1	3	Oklahoma	4	7
California	2	12	Maryland	32	134	Oregon	1	2
Colorado	3	16	Massachusetts	0	3	Pennsylvania	53	70
Connecticut	0	2	Michigan	7	8	Rhode Island	0	2
Delaware	0	2	Minnesota	1	3	South Carolina	25	8
District of Columbia	0	0	Mississippi	2	4	South Dakota	6	2
Florida	75	53	Missouri	6	8	Tennessee	29	26
Georgia	19	20	Montana	1	3	Texas	21	23
Hawaii	3	2	Nebraska	1	1	Utah	1	2
Idaho	1	3	Nevada	3	5	Vermont	0	1
Illinois	2	8	New Hampshire	0	2	Virginia	84	156
Indiana	3	12	New Jersey	1	21	Washington	4	7
Iowa	1	2	New Mexico	1	4	Wisconsin	3	4
			New York	2	16	Wyoming	5	2
TOTALS							615	840

MEDCERT 10-Day Warning Letters Issued in Fiscal Year 2021

9,745

MEDCERT Medical Downgrades in Fiscal Year 2021

2,434

CDL Assessment Unit

The CDL Assessment Unit is responsible for monitoring the records of our state's current pool of Commercial Driver's License (CDL) holders. The unit handles all information received from courts and the Public Service Commission for a CDL/CMV driver.

Federal Motor Carrier Safety Administration (FMCSA) regulations require court convictions to be placed on CDL holders/CMV's within 10 days of court adjudication. The FMCSA performs a yearly review of the state's CDL procedures to ensure compliance to their mandated regulations. Any inadequacies can result in a Finding against the state. Findings result in the state responding with a plan to correct or improve the inadequacy within a named time period. Therefore, accuracy and swiftness are of the utmost importance to the unit.

The unit updates our WV CDL records for all convictions received from in-state courts, updates out-of-state CDL holders electronically through the Commercial Driver's License Information System (CDLIS) to the home jurisdictions's record and receives CDLIS electronic transmissions from other jurisdictions on our WV CDL holders. The unit processes all court notices for Failure to Appear, Pay, or Comply for CDL holders both in-state and out-of-state, fraud suspensions, Coal Resource Transportation System violations, and several other types of suspensions, revocations and disqualifications. They place the CDL convictions on the record and follow up with suspensions and disqualifications sanctioned by state code, legislative rule and federal regulations.

CDL Convictions

	2021	2022
Out-of-State CDL Convictions Sent Through CDLIS	1,028	1,106
WV CDL Convictions Received Through CDLIS	777	768
WV CDL Convictions Entered	4,229	4,341
	2022	
FMCSA CDL Serious & Major Offenses	CMV	Private Passenger
DUI / Alcohol and/or Controlled Substance	9	111
Driving While Suspended	3	81
Hit and Run/Leaving the Scene	2	9
Excessive Speeding	23	284
Speeding in School Zone/Passing Stopped School Bus	3	11
Reckless Driving	1	35
Improper/Erratic Lane Change	12	11
Following Too Closely	8	22
Using Handheld Mobile Phone While Driving	11	92
Texting While Driving	2	7
Driving W/Out Obtaining a CDL or Having Proper Endorsements	11	N/A

CDL Licensees:

Failure to Appear, Pay or Comply

	2021	2022
WV CDL In-State Courts	388	444
WV CDL Out-of-State Courts	120	174
Out-of-State CDL WV Court (CDLIS)	38	115

CDL Suspensions/Revocations/Disqualifications

	2021	2022
DUI / Alcohol and/or Controlled Substance	83	120
Driving While Revoked / DUI	15	20
Leaving the Scene	2	11
Felony Involving CMV	0	0
Second Serious CMV	4	3
Coal Resource Transportation	3	3
Fraud	1	0
Railroad	1	0
Driving CMV W/Out a CDL	9	6
Points	12	6

Violations by WV CDL Drivers Reported in Other Jurisdictions

State	2022	State	2022	State	2022
Alabama	3	Kansas	2	North Carolina	26
Alaska	0	Kentucky	9	North Dakota	1
Arizona	0	Louisiana	3	Ohio	160
Arkansas	3	Maine	1	Oklahoma	1
California	7	Maryland	138	Oregon	2
Colorado	0	Massachusetts	1	Pennsylvania	115
Connecticut	0	Michigan	3	Rhode Island	0
Delaware	2	Minnesota	0	South Carolina	23
District of Columbia	0	Mississippi	0	South Dakota	2
Florida	3	Missouri	2	Tennessee	16
Georgia	26	Montana	0	Texas	5
Hawaii	0	Nebraska	1	Utah	0
Idaho	0	Nevada	1	Vermont	1
Illinois	5	New Hampshire	0	Virginia	146
Indiana	14	New Jersey	7	Washington	1
Iowa	10	New Mexico	7	Wisconsin	2
		New York	14	Wyoming	5
				TOTAL	768

Notable Violations by WV CDL Driver Reported by In-State Courts	2021	2022
Failure to Obey Traffic Signal / Control	194	170
Failure to Obey Stop Sign	43	54
Failure to Obey Traffic Light	35	49
Expired / Improper Registration	168	225
Expired / No Motor Vehicle Inspection Sticker	268	337
Violating Size, Weight, or Passenger / Cargo Limit	134	163
Operating Vehicle Without Insurance	87	80
Admin Per Se .08 CMV/CDL	12	2
Admin Per Se .10 CMV/CDL	12	0
Texting While Driving	6	5
Using a Hand-Held Mobile Phone While Driving	58	99
No / Improper Seat Belt	580	569
Speeding 1-10 MPH Over Speed Limit	442	519
Speeding 11-14 MPH Over Speed Limit	185	169
Speeding 15-19 MPH Over Speed Limit	246	227
Speeding 20 or More MPH Over Speed Limit	104	81
Speeding / No Speed Detail - Conv Only	156	107
Operating Without Equipment Required By Law	167	101
Equipment Used Improperly or Obstructed	73	69
Other Violations	1,259	1,315
TOTALS	4,229	4,341

DUI Programs

The DUI Program Unit administers court conviction revocations for driving under the influence of alcohol and/or drugs. The unit also handles restoration of driving privileges which entails working in conjunction with approved behavioral health providers to assure the offender has completed the Safety and Treatment Program for DUI offenders.

Previously, the DUI Program Unit also took revocation action based upon the report and evidence submitted by an arresting officer. Drivers had the opportunity to challenge these revocations through the administrative hearing process. However, in the 2020 Legislative Session, Senate Bill 130 passed and was enacted on July 1, 2020. After this date, only those criminally convicted of a DUI or related offense, or those found by the court to have refused to take the secondary chemical test can be revoked.

The Safety and Treatment program allows private behavioral health providers and state-funded facilities to offer educational and rehabilitative services. This collaboration maximizes the availability of the program to DUI offenders and helps offenders to acknowledge the effects of alcohol on their lives while providing the means to resolve their alcohol-related problems.

DMV's Ignition Interlock Program makes it possible to restrict, rather than revoke, the driving privileges of DUI offenders. A breath alcohol content monitor is wired into the ignition of a participant's vehicle. Vehicles so equipped will not start unless an acceptable breath sample is submitted. DUI offenders are ineligible for Ignition Interlock during any appeal of their license revocations, or if they have any other revocations, suspensions, or other driving privilege withdrawals, in WV or any other jurisdiction. If they have been convicted of DUI involving a controlled substance they may participate in the Program by using the Ignition Interlock device as well as being required to complete and submit the results of a urine drug test on a monthly basis. Participants may be required to first serve a license revocation and must enroll in an approved DUI Safety and Treatment Program. Ignition Interlock enables participants to avoid the disruption of their lives that a DUI would cause.

Our statistics show that the rate of DUI recidivism is much lower among Ignition Interlock participants than among offenders who alternatively serve a revocation. This holds true for both first time and repeat offenders. Furthermore, statistics show that success rates are increased for higher risk and repeat offenders when Ignition Interlock and Safety and Treatment Programs work in tandem. Thus, the Ignition Interlock Program benefits both society and the problem driver.

Driver Improvement

The Driver Improvement Unit administers laws and regulations to ensure that all licensees drive responsibly. This governing often requires the restriction, suspension, revocation, or disqualification of the licensee's privilege to drive. Restoration of driving privilege may occur only after the driver completes all of the measures required by state code and legislative rule.

Driving Under the Influence

	2021	2022
Total Reported DUI Related Arrests	4,667	4,676
Total Reported Refusals	212	555
Revocations Based on WV Convictions	1,877	3,185
Revocations Based on Out-of-State Convictions	283	391
Revocations for Refusal of Secondary Test	68	110
Total Revocations Based on Court Conviction or Findings	2,228	3,576
Charges Reduced to Lesser DUI Offense	596	514
Charges Reduced to Non-DUI Offense	131	196
Charges Dismissed	861	817
Cases Unresolved	1,798	2,143

Ignition Interlock Program

	2021	2022
Applications Approved	1,751	2,297
Applications Denied	1,031	786
Installations	1,619	2,005
Enrollees Completing & Removed	1,843	1,384
Persons Disqualified	290	253

The Driver Improvement Section handles multiple types of offense related files including: Nonpayment of court ordered child support, fraudulent license suspensions, passing a stopped school bus, failure to pay for gasoline, driving on a suspended license, excessive points accumulation, student attendance for under age persons, failure to appear or respond to citations through an in-state court, GDL suspensions, and others. With passage of House Bill 4958 in the 2020 Legislative Session, the Driver Improvement Section no longer institutes suspensions for failure to pay citations through in-state courts.

Non-Resident Violator Compact

West Virginia cooperates with other states in tracking unpaid and unresolved traffic citations. Member states reciprocally suspend the driver's licenses of their residents who fail to satisfy a traffic citation issued in another state. Restoration of driving privileges may be met when the driver provides proof of resolution of the outstanding traffic citation. Forty-four states allow non-resident motorists to accept a traffic citation for certain violations and proceed on their way without delay with the obligation of resolving the court issue later.

License Compact

The Driver's License Compact is an agreement among 46 states to report court convictions of non-resident traffic offenders to their home jurisdictions. Upon receipt of the court conviction from any member state, the appropriate information is applied to the WV driver's record.

Second Chance Program

The Citations Unit handles the Second Chance Program that became effective June 12, 2016 under Senate Bill 634. This program has been administered by the Division of Justice and Community Services (DJCS) and allowed the driver to obtain a stay of driver's license suspension from the Commissioner of Motor Vehicles, if the unpaid tickets are older than twelve months and the driver is making monthly payments for unpaid court costs to the DJCS. However, with the passage of House Bill 4958 during the 2020 Legislative Session, this program is no longer necessary as the elements of this Bill provides broader, less restrictive means for the driver to response these issues. Additionally, Senate Bill 180 set a sunset date of June 30, 2022 for the Second Chance. As a result, DJCS (now Division of Administrative Services, Justice of Community Service, a section of the Department of Homeland Security, or JCS) ceased taking new applications for the Second Chance Program on July 1, 2020. Existing agreements will be maintained until the sunset date arrives.

Offenses Requiring Revocations

	2021	2022
Reckless Driving (3rd Offense in 24 Mo.)	0	2
Driving While Revoked or Suspended	4,227	3,823
Speed Racing (On Public Highway/St.)	7	3
Hit & Run (Personal Injury)	6	7
Manslaughter (Negligent Homicide)	5	9
Leaving the Scene of an Accident	7	8
Using Vehicle in Connection w/Felony	26	28

Student Attendance Program

	2021	2022
License Suspensions	78	240
License Reinstatements	235	255

Point System

	2021	2022
Suspensions	616	574
Reinstatements	680	690

Revocation/Suspension Totals

Other Breakdown	2021	2022
Fraudulent Suspensions	23	13
GDL (2 or More Tickets)	67	69
Unpaid Child Support	3	8

Resident Violators

	2021	2022
Suspensions	24,626	27,151
Reinstatements/Cleared	40,006	33,417

Non-Resident Violators

	2021	2022
Non-Compliance Reports for Other States/License Suspended for Failure to Comply	1,168	1,795
Files Closed Upon Receipt of Compliance with No Reinstatement Fees Needed	368	463
Files Closed Upon Receipt of Compliance and Reinstatement Fees Paid	1,643	1,523
Notices Mailed to Other States	1,074	8,774

Reported Traffic Convictions*

	2021	2022
Failure to Obey Traffic Signal/Cntrl Device	264	338
Failure to Yield to an Emergency Vehicle	152	118
Failure to Keep Vehicle Under Control	599	622
Failure to Observe Safety/Const. Zone	306	224
Following Too Closely	146	146
Hazardous Driving	41	42
Leaving Scene of Accident	309	262
No/Improper Seat Belt	6,502	5,290
Passing a School Bus	26	53
Reckless/Hazardous Driving	614	600
Speeding	11,500	11,751
Speeding in a School Zone	141	207
Texting While Driving	109	97
Using a Hand-Held Mobile Phone/Device	1,478	2,066
Driving While Suspended/Revoked	3,341	2,925

*Includes only higher volume / safety impacted convictions

Medical Review Unit

The Medical Review Unit maintains files on all drivers who have been reported as having medical or visual conditions that could impact their driving. Cases are reviewed on an individual basis to determine the appropriate course of action. Periodic medical visual examinations and/or driver re-examination may be required of at-risk drivers and commercial drivers with intrastate waivers that do not meet the federal standards due to diabetes, vision, or limb impairments.

The unit also consults with the Driver's License Advisory Board for recommendations as necessary. The Driver's License Advisory Board consists of five (5) physicians who are appointed by the Governor. These physicians advise the Commissioner of Motor Vehicles on vision standards and medical criteria that are relevant to driver licensing.

Medical Unit Statistics

	2021	2022
Medical Suspensions	275	319
Re-Exam Suspensions	96	192
New Medical Files	275	282
Vision Report Reviews	1,305	1,906
Addiction Related Files	1,113	854

Violations by WV Drivers Reported in Other Jurisdictions

State	2021	2022	State	2021	2022	State	2021	2022
Alabama	73	73	Kansas	41	58	North Carolina	35	35
Alaska	0	0	Kentucky	759	729	North Dakota	24	27
Arizona	13	13	Louisiana	20	17	Ohio	6,793	7,243
Arkansas	18	18	Maine	3	6	Oklahoma	34	13
California	23	23	Maryland	1,733	1,691	Oregon	6	18
Colorado	24	24	Massachusetts	7	3	Pennsylvania	1,177	1,111
Connecticut	14	14	Michigan	40	50	Rhode Island	3	5
Delaware	74	74	Minnesota	33	36	South Carolina	352	536
District of Columbia	0	0	Mississippi	10	6	South Dakota	12	6
Florida	89	89	Missouri	41	44	Tennessee	189	234
Georgia	152	152	Montana	15	13	Texas	81	92
Hawaii	22	22	Nebraska	13	15	Utah	20	15
Idaho	7	7	Nevada	14	6	Vermont	0	1
Illinois	64	64	New Hampshire	5	6	Virginia	7,460	7,008
Indiana	49	49	New Jersey	76	77	Washington	50	20
Iowa	28	43	New Mexico	17	14	Wisconsin	27	31
			New York	133	149	Wyoming	48	47

Court Records

	2021	2022
Court Report Suspension Notices	2,393	2,340
Court Report Driver Suspensions	1,554	1,638
Court Report Vehicle Suspensions	315	367
Court Report State Police Secure Orders	98	103

Crash Reports

	2021	2022
Crash Report Suspension Notices	843	680
Crash Report Driver Suspensions	490	458
Crash Report Vehicle Suspensions	83	116
Crash Report State Police Secure Orders	27	40

Fraudulent Insurance

	2021	2022
Fraudulent Suspension Notices	60	29
Fraudulent Driver Suspensions	44	15
Fraudulent Vehicle Suspensions	45	16
Fraudulent State Police Secure Orders	23	15

Court Ordered Judgement

	2021	2022
Judgement Suspension Notices	87	65
Judgement Driver Suspensions	51	49
Judgement Vehicle Suspensions	0	0
Judgement State Police Secure Orders	0	0

Online Insurance Verification

	2021	2022
Online Insurance Verification First Notice Letters	61,539	61,788
Online Insurance Verification Certified Letters	14,347	13,662
Online Insurance Driver Suspensions	4,473	4,181
Online Insurance Vehicle Suspensions	758	657
Online Insurance State Police Secure Orders	1,054	663

Compulsory Insurance

DMV monitors motorist compliance with West Virginia's compulsory automobile insurance law in several ways. The Compulsory Insurance unit takes administrative action through citations for "no insurance", review of crash reports submitted by law enforcement, court-ordered judgments awarding monies due to an uninsured crash, random ongoing verification of registrants' insurance information, and insurance fraud.

The unit also processes all requests for driving records. Each request is reviewed to ensure proper disclosure of records, correct fees, and proper identification of the requestor. The request may be either by the licensee, an employer or an attorney.

Additionally, this unit handles all requests for certification of driving records and corresponding suspension and revocation files. These types of requests are from law enforcement, all branches of the judicial system, county prosecutors, etc. The majority of these requests are received through the West Virginia Law Enforcement Weapons System portal, and must be handled expeditiously for proper prosecution or dismissal through the court. □

Other Totals

	2021	2022
Driving Records Processed by Unit	19,324	21,795
Driving Record Certifications	14,624	13,177
Insurance Waiver Program Participants	255	243

Investigation, Security & Support Services

ARLENE MOORE Director

Investigation, Security, and Support Services (IS&S) is responsible for conducting internal and external investigations including:

- Internal employee fraud
- External customer fraud
- Title fraud
- License fraud
- Unlicensed Dealers
- Odometer fraud
- Vehicle tax fraud
- Identity theft
- Stolen vehicles

Additionally, this section is responsible for all fingerprint based and name based background checks of all qualifying DMV employees as well as the third party CDL examiners in compliance with the REAL ID Act.

Investigations, Security, and Support Services provides all training and certifications, required by AAMVA, for all driver's license, motorcycle license, and commercial driver examiners as well as all third party CDL examiners.

While utilizing West Virginia's Mobile Commercial Driver's License (mCDL) program, this unit received federal grant funding for continued research and development of the program's software. This software permits third party CDL examiners to test multiple state residents in a professional and wireless manner.

The section is responsible for the managing and coordination of the DMV's fleet vehicles, serving as the central point of contact between the Fleet Management Office, Agency Drivers, and other personnel. This includes maintaining and verifying eligibility records of all assigned drivers, and assuring that all drivers are aware of the proper use of State vehicles as well as Policies and Procedures.

This section also provides program oversight and monitors the administration of CDL skills tests given by third party examiners and conducts low vision Bi-Optic testing for the DMV, as well as reviewing and comparing all photos processed daily through facial recognition for fraudulent activity. □

IS&S Statistics	2021	2022
External Investigations Completed	41	50
Law Enforcement Assist. Photos	1,009	581
Law Enforcement Assist. Vehicles	969	386
Internal Investigations Completed	5	1
Unlicensed Dealer Investigations	6	1
CDL Tests (Normal Observation)	750	790
CDL Tests (Covert Observation)	49	35
Employees Trained CDE, CME, & CCKE (Recertification)	53	29
Contract Third Party Examiners Trained Recertification (20 hrs required every two years.)	0	29
Employees Trained CDE, CME, & CCKE (Certification)	46	89
Low Vision Skills Tests	4	12
Fingerprint & Background Checks	81	145
Facial Recognition Cases Reviewed	31,335*	92,070
Facial Recognition Investigations	8	2

*IDEMIA only 12/1/2020 to 6/30/2021. No records from MIDS available.

Legal Services

ADAM HOLLEY General Counsel

The Legal Services Section ensures the ethical interpretation and enforcement of all laws within the agency's purview, provides legal advice on all issues before the DMV and its boards, and directs representation of the agency before administrative and civil tribunals.

Additionally, this section reviews, prepares, and advises the Commissioner regarding legal documents, statutes, regulations, policies, and procedures. It also responds to all DMV litigation, FOIA requests, Driver Privacy Protection Act requests, writes contracts for the Division and represents the Agency at Legislative Hearings.

In FY2022, the Legal Services Section continued to focus on its mission to protect the public from impaired drivers and to ensure compliance with state and federal safety requirements to reduce DUI crashes, injuries and fatalities. The Legal Section has further expanded its focus on monitoring and educating magistrates and municipal courts in efforts to avoid noncompliance with state and federal requirements and encourage prosecutors to seek higher conviction rates for those guilty of impaired driving. ▢

Litigation Statistics

	2021	2022
Bankruptcy	5	3
General Litigation	3	19
Dealer/License Service	5	14
Title VI	N/A	1
WV Circuit Court Cases	2021	2022
Filed	41	4
Won	84	51
Lost	25	10
WV Supreme Court Cases	2021	2022
Filed	20	19
Won	29	14
Lost	7	6

DUI Conviction Data by County

County	2021			2022		
	Arrests	Conv. Deferrals	Conv. Rate	Arrests	Conv. Deferrals	Conv. Rate
Barbour	32	27	84%	23	16	70%
Berkeley	316	218	69%	318	219	69%
Boone	44	28	64%	40	28	70%
Braxton	16	13	81%	9	6	67%
Brooke	84	50	60%	66	29	44%
Cabell	314	215	68%	209	108	52%
Calhoun	18	15	83%	20	12	60%
Clay	11	9	82%	12	11	92%
Doddridge	7	7	100%	11	9	82%
Fayette	116	95	82%	155	83	54%
Gilmer	10	8	80%	3	2	67%
Grant	34	31	91%	20	13	65%
Greenbrier	65	20	31%	100	31	31%
Hampshire	85	77	91%	79	64	81%
Hancock	129	98	76%	145	83	57%
Hardy	65	46	71%	60	38	63%
Harrison	95	63	66%	118	72	61%
Jackson	60	34	57%	53	26	49%
Jefferson	214	151	71%	199	139	70%
Kanawha	632	236	37%	573	145	25%
Lewis	42	31	74%	26	15	58%
Lincoln	27	17	63%	14	4	29%
Logan	89	39	44%	133	73	55%
Marion	161	143	89%	151	109	72%
Marshall	170	103	61%	113	48	42%
Mason	54	36	67%	61	27	44%
McDowell	116	77	66%	79	51	65%
Mercer	236	187	79%	209	121	58%
Mineral	69	52	75%	76	58	76%
Mingo	41	29	71%	28	16	57%
Monongalia	287	244	85%	251	161	64%
Monroe	6	3	50%	12	6	50%
Morgan	30	30	100%	41	34	83%
Nicholas	99	61	62%	77	33	43%
Ohio	122	74	61%	133	40	30%
Pendleton	7	3	43%	9	9	100%
Pleasants	20	13	65%	21	17	81%
Pocahontas	14	9	64%	21	13	62%
Preston	127	83	65%	96	70	73%
Putnam	164	137	84%	171	119	70%
Raleigh	303	212	70%	243	137	56%
Randolph	48	39	81%	43	24	56%
Ritchie	12	12	100%	18	12	67%
Roane	45	36	80%	18	15	83%
Summers	37	32	86%	43	39	91%
Taylor	45	43	96%	19	10	53%
Tucker	4	4	100%	8	5	63%
Tyler	27	23	85%	9	7	78%
Upshur	38	32	84%	89	71	80%
Wayne	59	21	36%	88	51	58%
Webster	20	12	60%	4	2	50%
Wetzel	26	19	73%	20	13	65%
Wirt	8	8	100%	4	2	50%
Wood	123	101	82%	131	86	66%
Wyoming	67	41	61%	35	19	54%
TOTALS	5,090	3,447	67.72%	4,707	2,651	56.32%

Management Services

STEVE MONROE Director

Management Services performs various administrative tasks including purchasing, title entry, revenue receipt, mailing services, and building maintenance.

Receiving & Processing

The Receiving and Processing Unit processes motor vehicle title work and renewals received via U.S. Mail, FedEx, UPS, etc. In FY 2022 this unit deposited **\$10,097,495.67** in sales tax remittance, and a total amount of **\$79,983,852.93** within hours of receipt, while tracking the status of "in-process" title work.

Purchasing

The Purchasing Unit oversees all DMV contracts, purchases, expenditures, facility management and maintenance, security systems, repairs to equipment (telephones, copy machines, shredders, security cameras, etc.), building and equipment leases, postage accounts, fixed assets, surplus property distribution and retirement, security guard services, lawn care and snow/ice removal services.

In FY 2022, this unit processed **2,591** purchase orders allowing DMV to procure **\$46,781,308.94** in goods and services. This unit also processed transactions to update equipment locations in the fixed asset database and retired **1,156** pieces of equipment no longer used by DMV to Surplus Property.

Warehouse & Inventory Supply

The Division's Warehouse and Inventory Supply Unit is responsible for ordering and maintaining all DMV license plates, decals, titles and registration documents, forms, envelopes, brochures, manuals, and janitorial supplies. The Warehouse also ensures adequate stock and distribution of these supplies to all DMV offices, County Sheriff's Offices, and Authorized Service Provider participating dealerships statewide.

Receiving & Processing Transactions	2021	2022
Vehicle Titles & Applications Mailed In	252,800	296,264
Vehicle Registration Renewals Mailed In	N/A	83,292
Total Checks Processed	238,405	202,499
Total Pieces of Outgoing Certified Mail	56,127	61,042
Registration Cards Mailed Out	744,823	427,894

Call Center

The Call Center serves as the initial contact point for customers wishing to contact the Division of Motor Vehicles by telephone or email. This unit answers questions and provides information regarding motor vehicle titling and registration, driver licensing, and regional office information. The Call Center also provides support services by scheduling appointments, renewing vehicle registrations, mailing information and products to customers, and re-mailing returned driver's licenses.

Call Center Transactions	2021	2022
Calls	320,539	335,259
Emails	9,504	20,829
Payments Processed	1,348	2,697
Processed Payment Total	\$118,331.79	\$233,089.86
Appointments Scheduled	N/A	6,725
Appointment Cancellations	9,057	248
Information and Products Mailed	4,660	8,871
Total Calls Received by DMV	689,602	597,462

Information and Technology Services

DMV Information and Technology Services is responsible for creating, modifying, modernizing, and maintaining all DMV hardware and software systems to support efficient customer service transaction processing while ensuring overall data security for the DMV and West Virginia citizens. DMV Technology Services works closely with the Office of Technology to improve efficiencies in current systems and processes, as well as researching, selecting, and implementing new systems, allowing DMV to implement innovative customer service technologies.

DMV continues to enhance its online services through innovative technology, providing a way for customers to either “Skip the Line” and utilize a WV DMV Now kiosk, or “Skip the Trip” altogether and use the online services portal through the DMV web site. Kiosk services include driver’s license and vehicle registration renewals, as well as printing driver records. The online services portal also allows customers to renew their driver’s license and vehicle registrations, print driver records, request duplicates (cards, decals, plates, driver’s license), check their driver’s license status, pay reinstatement fees, conduct motor carrier business, and more.

This year, DMV Information and Technology Services has deployed several new online applications including; motor vehicle dealer conveniences, leased vehicle sales tax returns, motor vehicle rental tax returns, Real ID Headstart, and out-of-state Special Purpose Vehicle temporary use applications.

Kiosk Locations

Kroger
6360 US Rt. 60 East
Barboursville, WV 25504
Sheetz
1408 North Eisenhower Dr.
Beckley, WV 25801
WVDMV Regional Office
5707 MacCorkle Ave., SE
Charleston, WV 25304
Kroger
102 Emily Dr.
Clarksburg, WV 26301
Sheetz
101 Stoneybrook Rd.
Clarksburg, WV 26301
Kroger
19 7th Ave. West
Huntington, WV 25701
WVDMV Regional Office
38 Severna Parkway

Martinsburg, WV 25403
Kroger
500 Suncrest Town Center Dr.
Morgantown, WV 26505
Kroger
1229 Stafford Dr.
Princeton, WV 24740
Kroger
101 Great Teays Blvd.
Scott Depot, WV 25560
Sheetz
3522 Monongahelia Blvd.
Star City, WV 26505
Sheetz
887 National Rd.
Wheeling, WV 26003

Online Services Data	2021	2022
Change of Address	3,114	2,763
Dealership Transactions	N/A	35
Driver's License Duplicate	13,571	13,832
Driver's License Renewal	119,975	85,833
Driver's License Status Inquiries	225,651	193,628
Driver Records	13,872	13,199
Driver Reinstatements	13,388	6,629
Duplicate Cab Card	293	237
Duplicate Decals	4,775	4,267
Duplicate Plates	4,115	3,119
Duplicate Registration Cards	11,095	10,120
IRP Fuel Decals	463	402
IRP IFTA	880	840
IRP Invoices	1,411	1,094
IRP Motor Carrier Renewal	295	243
IRP Payments	1,656	1,210
Leased Vehicle Sale Tax Returns	N/A	2
Motor Vehicle Registration Renewals	367,870	300,954
Motor Vehicle Rental Tax Returns	N/A	1
Out-of-State SPV Permits	N/A	0
Personalized Plates	2,018	1,807
Real ID Headstart	N/A	90
State Bar ID's	298	297

DMV Now Kiosk Data	2021	2022
Driver's License Renewal	9,430	5,018
Driver Records	524	337
Duplicate Registration Cards	863	967
Motor Vehicle Registration Renewals	32,616	27,060

Records Retention & Management

The **Records Retention and Management Unit** maintains records produced by the various sections within DMV by converting hard copy documents into electronic images, providing document management, records retention and optical imaging in accordance with the Retention Schedule, DMV Policy, HIPPA, DPPA, privacy requirements and other state and federal guidelines. This unit also maintains microfilm and microfiche for research and allowable distribution.

Information Requests

The WV State Code §17A-2A-1 et al restricts the Division from releasing information from DMV records to only permitted users. The Uniform Motor Vehicles Records Disclosure Act, also known as the Driver's Privacy Protection Act (DPPA), prohibits the WV DMV from releasing personal information to anyone who does not qualify. Permitted users cannot release or sell the information for marketing, surveys or solicitation.

Vehicle Information Requests

To maintain the privacy of West Virginia citizens, this unit follows all agency policies, federal, state, and local laws, and industry best practices when responding to information requests from authorized sources. Records Retention and Management Employees provide excellent and efficient customer care when handling incoming calls for information by communicating and explaining Division policies and procedures in a clear and knowledgeable way.

Bulk Information Requests

The Bulk Information Unit receives, reviews and process all bulk information requests for the Division. This unit works closely with Legal Services to ensure all state and federal laws are followed. Driver and vehicle information is only released after contractual agreement has been executed. Additionally, the minimum necessary use standard is followed for each request. □

Documents Scanned	2021	2022
Handicap Documents	12,574	69,919
Citations	58,406	59,195
Driver Applications	132,262	134,648
Driver Suspensions	161,641	142,026
Title Documents	688,815	622,701
TOTAL	1,053,698	1,038,991

Requests Processed	2021	2022
Online Change of Address Requests	9,459	22,051
Mailed-In Change of Address Requests	3,529	1,560
TOTAL CHANGE OF ADDRESS REQUESTS	12,987	23,611
Vehicle Info Requests Processed	4,875	3,381

Budget & Revenue

JIM JORDAN Director

Budget & Revenue performs various administrative and fiscal tasks including revenue control, bad check collection, purchasing, auditing, and accounting.

Accounting

The Accounting Unit is responsible for depositing and recording all accounting transactions. In FY 2022 **\$470,653,709** was collected in revenue. This includes the **\$300,582,620** collected in sales taxes (formerly privilege taxes), which the state uses to match federal highway construction grants.

Additionally, **\$240,255** in checks that were received were returned to the DMV for insufficient funds. Of this total, **\$162,524** was recovered.

Credit cards are accepted at most DMV offices, as well as online, at the kiosks, and the Fairmont Testing Center. During FY 2022, **967,697** credit card transactions were processed, totaling approximately **\$84,581,223**. A total of **\$1,694,305** was paid by the DMV in user fees.

Accounts Payable

The Accounts Payable Unit oversees all employee travel and training costs.

In FY 2022 this unit processed **2,641** live check and EFT payment transactions totaling **\$20,674,379** and **9,591** credit card transactions totaling **\$2,895,051**.

Revenue Trend in U.S. Dollars FY 2013 - FY 2022

2022	\$470,653,709
2021	\$475,900,899
2020	\$420,183,026
2019	\$439,911,875
2018	\$405,651,873
2017	\$335,357,016
2016	\$323,996,952
2015	\$324,568,507
2014	\$312,635,977
2013	\$285,630,817

Agency Revenue by Source

Road Fund	2021 Total	2022 Total
Other Road Fund Revenue (600)	\$136,484,255	\$136,233,900
Sales Tax	\$300,975,366	\$300,582,620
Litter Control Fees	\$1,878,798	\$1,593,219
Miscellaneous Fees (611)	\$1,939,224	\$2,031,704
Special Revenue		
Motor Vehicle Fees Fund (8223)	\$6,139,116	\$5,297,632
Boat License (DNR)	\$431,480	\$73,988
Motorcycle Safety (DMV)	\$639,126	\$498,667
Voter Registration Fees (Secretary of State)	\$162,967	\$145,198
DMV/DNR Non-game Wildlife Fund (1 year)	\$192,819	\$158,015
DMV/DNR Non-game Wildlife Fund (2 year)	\$155,130	\$321,594
Ad Valorem	\$23,308,974	\$21,053,226
A. James Manchin Fund	\$2,550,411	\$2,116,684
Dealer Recovery Fund	\$12,609	\$17,678
State Police Lab	\$35,467	\$28,864
Veteran's Asst. Fund	\$203,624	\$151,240
Safety & Treatment Fees	\$791,533	\$349,480
Prior Year Expiring Funds	\$0	\$0
Total Revenue	\$475,900,899	\$470,653,709

Accounting Transactions

	2021	2022
Total Checks Returned for Insufficient Funds	392	346
Returned Checks Recovered	233	233
Total Credit Card Transactions Processed	741,271	967,697

Motor Carrier Services

This unit of the DMV Budget & Revenue section oversees credential issuance to and revenue collection from the commercial trucking industry. The Motor Carrier Services section administers West Virginia's participation in two, multi-jurisdictional, revenue and credential reciprocity compacts:

1. International Registration Plan (IRP): Regulates commercial vehicle registration.
2. International Fuel Tax Agreement (IFTA): Administers credentialing for commercial fuel taxes.

The two compacts spearhead a technology-driven effort to simplify legal compliance procedures for the trucking industry and bring maximum economic efficiency to interstate and US-Canadian commerce.

IRP and IFTA enable United States and Canadian commercial motor carriers to operate throughout most of North America with tax and registration credentials issued by their home jurisdiction. The compacts require all vehicles of more than 26,000 pounds gross vehicle weight (GVW) and having three (3) or more axles to register their vehicles and pay their fees in their home jurisdictions. Ten Canadian provinces and all of the states of the continental United States recognize IRP credentials. IFTA credentials are valid for travel in all of Canada and the continental United States.

This unit also utilizes the Commercial Vehicle Information Systems Network (CVISN) and other Intelligent Transportation Systems/Commercial Vehicle Operations (ITS/CVO) initiatives directed by the Federal Motor Carrier Safety Administration (FMCSA). CVISN and ITS/CVO initiatives are focused on streamlining government regulatory processes by consolidation of functions and electronic data exchanges.

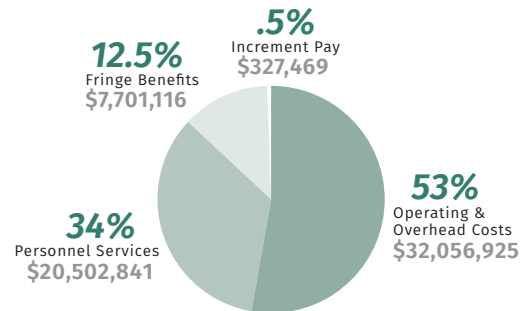
Other Motor Carrier Operations

- Collection of apportioned ad valorem fees for West Virginia counties
- Advice and training for law enforcement personnel and others concerning policies, regulations, and statutes pertaining to commercial vehicles
- Processing and issuance of fuel tax decals for intrastate motor carriers

Motor Carrier Goals & Objectives

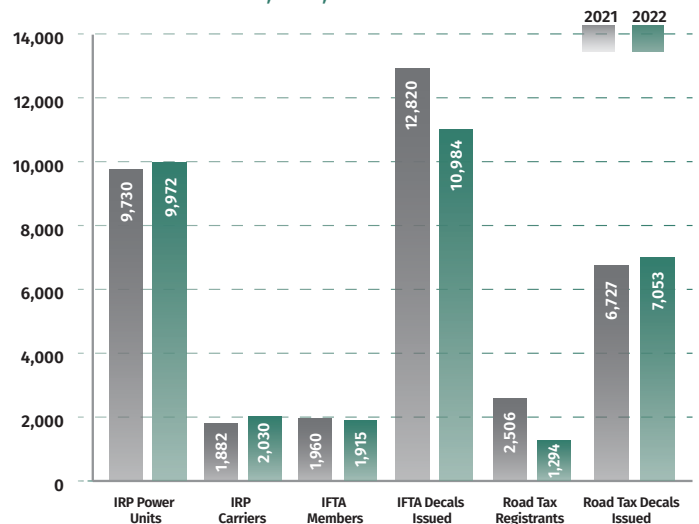
- Continue to introduce new motor carriers to electronic credentialing and self-credentialing
- Streamline administration of motor carrier credentialing and taxation
- Reduce administrative paperwork and enhance compliance with motor carrier regulations through technology
- Continue the PRISM program to improve the safety performance of high-risk carriers

Agency Expenditures



Motor Carrier Totals

IRP, IFTA, and Road Tax



IRP Revenue	2021	2022
Collected from WV Based Carriers	\$49,661,853	\$47,532,445
Collected from Other States	\$27,833,839	\$29,122,936
Paid to Other States	\$7,455,862	\$7,048,620
Ad Valorem	\$23,308,974	\$21,053,226

Regional Office Services

CECIL LOYD Executive Director

The first regional office of the DMV opened its doors in Winfield in 1975 and over the last 47 years, the number of full-service regional offices available to the public has grown to 25, with each location staffed to handle general customer inquiries and process DMV transactions on behalf of the agency.

Across the state, the DMV regional offices process the majority of all customer transactions. 

Regional Office Operation Totals	2021	2022
Titles Instant Printed	192,515	201,384
Titles Processed	287,863	201,218
Driver's License/ID Transactions	397,227	452,934
Vehicle Registration Transactions	444,594	428,274
Class E (Knowledge)	59,368	56,111
CDL Exams (Knowledge)	13,848	17,344

Examples of what the regional offices do include:

- Conducts driver, commercial driver, and motorcycle knowledge examinations.
- Conducts all driver and motorcycle skills examinations.
- Provides information and DMV publications and forms.
- Determines eligibility of all WV license and ID card applicants, ensuring compliance with the REAL ID Act of 2005.
- Confirms legal and valid driver's license status via the Problem Driver Point System (PDPS).
- Processes driver's license card issuances, duplicates, and renewals.
- Transfers new resident title work, registration, and driver's licenses.
- Processes ID card issuances, duplicates, and renewals for adults and children.
- Processes state employee ID cards.
- Issues mobility impaired parking placards and license plates.
- Verifies liens and encumbrances.
- Verifies insurance coverage and payment of personal property taxes in conjunction with vehicle registration renewals.
- Assists customers in electronic voter registration.
- Collects fees for the West Virginia Road Fund and other state agency programs.
- Distributes information on alcohol awareness, motorcycle safety, ATV safety, child passenger safety, and the Governor's Highway Safety Program.

Regional Office Totals & Revenues

Location	Transactions	Revenue (\$)
Beckley	48,730	\$4,417,605.94
Charles Town	75,721	\$5,365,537.21
Clarksburg	69,742	\$5,712,775.52
Elkins	51,218	\$3,661,811.39
Fairmont	18,474	\$341,865.25
Flatwoods	34,296	\$2,314,874.14
Franklin	13,149	\$1,093,835.43
Huntington	64,116	\$4,958,638.35
Kanawha City	81,069	\$5,562,905.54
Keyser	37,698	\$2,886,523.14
Lewisburg	31,737	\$2,434,016.14
Logan	33,949	\$2,339,926.15
Martinsburg	79,969	\$5,516,311.82
Moorefield	35,876	\$2,443,476.84
Morgantown	61,100	\$5,837,350.09
Moundsville	47,078	\$4,581,715.93
Parkersburg	63,845	\$5,509,371.95
Point Pleasant	30,692	\$2,781,306.20
Princeton	54,968	\$5,331,919.62
Spencer	25,820	\$2,009,214.03
Summersville	50,826	\$3,564,983.46
Weirton	38,956	\$3,933,463.14
Welch	21,273	\$1,294,336.82
Williamson	21,499	\$1,407,295.96
Winfield	74,309	\$6,203,828.70
TOTALS	1,166,110	\$91,504,888.76

Vehicle Services

JOHN SPRINGER Director

The **Vehicle Services** section is composed of two units within DMV that are connected by the requirement to title and register vehicles in West Virginia. The units are Titles & Registrations and Dealer Services.

Titles & Registrations

The Titles and Registrations unit processes registrations and titles for all vehicles (including motorboats) and issues special license plates. Technological innovation has enabled the unit to process all title work promptly upon receipt, track all title work in progress, and provide comprehensive information to customers who call in with questions.

This unit has been aggressive in implementing federal mandates that require increased scrutiny of odometer statements and the use of special tamper-resistant forms for many title transactions.

This unit also handles all customer requests through DMV online services for duplicate titles, decals, and license plates as well as registration renewals.

Dealer/Leasing Services

The Dealer Services unit issues motor vehicle dealer licenses and license service operation permits. They also inspect reconstructed vehicles, oversee temporary registration plate issuances by dealers and license services, and conduct inspections and investigations of licensed dealers and license services annually.

West Virginia assesses leased vehicle taxes according to the value of a vehicle's lease, rather than the value of the vehicle itself. The DMV accordingly allows a special process for titling leased vehicles.

Annual revenues under this program have increased from \$854,000 to **\$8,235,088** since FY 1995.

Title & Registration Transactions

	2021	2022
Titles Processed	804,202	724,364
Title File Scans	688,815	622,701
License Plate Transfers	172,187	177,135
License Plate Exchanges	378	642
Duplicate Plate Issues	8,537	9,034
Duplicate Decal Issues	9,007	10,338
Lien Recordings	324,060	301,438

Data Entry Processing

	2021	2022
Titles	804,202	724,364
Dealer Online Transactions	575,120	155,872
Liens Recorded	342,060	301,438
Liens Released	16,234	7,672
Automated Registration (OPSCAN)	345,551	128,026

Registrations by Class

	Class	2021	2022
A	Passenger	1,285,268	1,356,317
B	Trucks	33,432	53,133
C	Trailers & Semis	291,148	304,318
G	Motorcycles	46,723	48,642
H	Buses	87	139
J	Taxicabs	64	89
M	Special Mobile Equip.	389	511
P	Government	30,401	31,142
R	Camping Trailers	34,175	39,919
T	Boat Trailers	64,612	71,037
V	Antique Vehicles	20,554	21,849
X	Farm Vehicles	2,173	3,846

Vehicle Registrations by County

County	2021	2022	County	2021	2022
Barbour	16,023	16,894	Mineral	33,702	35,868
Berkeley	122,848	133,838	Mingo	22,218	23,336
Boone	19,341	19,806	Monongalia	73,494	77,840
Braxton	14,960	15,651	Monroe	15,874	17,384
Brooke	18,096	19,435	Morgan	22,050	24,014
Cabell	78,343	82,991	Nicholas	30,281	32,417
Calhoun	7,891	8,416	Ohio	38,397	40,183
Clay	9,063	9,811	Pendleton	10,829	11,596
Doddridge	5,755	6,192	Pleasants	7,615	7,908
Fayette	43,405	45,412	Pocahontas	11,615	12,413
Gilmer	6,977	7,305	Preston	36,986	39,397
Grant	15,716	17,329	Putnam	55,521	58,580
Greenbrier	41,012	43,444	Raleigh	67,278	72,097
Hampshire	29,767	32,772	Randolph	30,712	31,976
Hancock	27,875	29,585	Ritchie	12,690	13,591
Hardy	18,484	19,710	Roane	14,984	16,065
Harrison	71,587	75,632	Summers	11,376	12,082
Jackson	32,381	34,802	Taylor	15,050	15,879
Jefferson	63,292	67,507	Tucker	7,706	8,409
Kanawha	167,493	171,329	Tyler	9,003	9,629
Lewis	21,169	22,800	Upshur	29,324	27,696
Lincoln	17,979	19,857	Wayne	27,873	30,656
Logan	27,212	28,637	Webster	9,119	10,011
Marion	56,862	60,198	Wetzel	18,550	19,986
Marshall	25,461	26,986	Wirt	6,700	7,216
Mason	25,436	26,853	Wood	81,212	87,703
McDowell	16,508	17,175	Wyoming	19,881	20,798
Mercer	56,328	61,015	Out-of-State	43,440	44,512
TOTALS				1,820,830	1,930,724

Registrations Made Online

	2021	2022
Online Renewal Registrations	395,971	300,954
Online Duplicate Registration/Plate/Decal	20,485	17,506

Special & Organizational Plates

Plate Style	2021	2022
Amateur Radio	600	771
Antique	24,529	21,850
Back the Blue	542	719
Breast Cancer Awareness	927	1,362
Certified Firefighter	97	135
Character Education	22	40
Disabled Veteran	6,288	6,539
DNR Wildlife (Bird)	4,721	4,370
DNR Wildlife (Deer)	7,548	10,256
DNR Wildlife (Elk)	887	1,123
DNR Wildlife (Trout)	2,212	2,649
DNR Wildlife (Turtle)	N/A	866
Cure Childhood Cancer	384	438
Donate Life	193	262
Educator	382	390
EMS	546	1,696
Firefighter	533	530
Former Legislator	112	106
Gas & Oil Association of WV	N/A	295
Governor's Numbers	799	889
Legislative	122	116
Medal of Honor	1	1
Military Organizations	5,470	8,056
Mobility Impaired	3,964	5,601
NASCAR	921	689
National Guard	387	215
Patriotic	3,975	5,532
Pearl Harbor Survivor	6	6
Personalized	36,223	38,864
Prisoner of War	50	47
Protect Pollinators	1,287	2,193
Purple Heart	1,821	1,793
Silver-Haired Legislature	2	2
Special Organizations	2,815	4,108
Veteran	11,092	8,575
Volunteer Firefighter	1,130	1,836
Whitewater Rafting	512	818
Wounded Law Enforcement	40	38
4H/FFA	125	208
9-11 Commemorative	4,283	3,684

Motorboat Registrations by County

County	Fee Paying	Non-Fee Paying	Gov.	Total	County	Fee Paying	Non-Fee Paying	Gov.	Total
Barbour	359	102	2	463	Mingo	761	134	0	895
Berkeley	2,247	373	3	2,623	Monongalia	1,938	176	8	2,122
Boone	652	72	0	724	Monroe	340	51	0	391
Braxton	643	99	1	743	Morgan	440	140	0	580
Brooke	382	70	1	453	Nicholas	1,228	18	1	1,373
Cabell	1,875	113	7	1,995	Ohio	636	118	1	755
Calhoun	180	48	0	228	Pendleton	103	109	1	213
Clay	290	81	1	372	Pleasants	267	52	2	321
Doddridge	121	44	0	165	Pocahontas	196	73	1	270
Fayette	1,435	90	2	1,527	Preston	687	101	0	788
Gilmer	123	20	0	143	Putnam	2,458	196	1	1,968
Grant	251	97	0	348	Raleigh	2,010	126	3	2,139
Greenbrier	665	254	2	921	Randolph	516	169	0	685
Hampshire	497	247	0	744	Ritchie	345	132	1	478
Hancock	552	59	1	612	Roane	433	147	0	581
Hardy	294	218	0	512	Summers	368	30	1	399
Harrison	1,680	362	5	2,047	Taylor	600	61	0	661
Jackson	980	167	0	1,147	Tucker	129	36	0	165
Jefferson	1,044	150	2	1,196	Tyler	308	112	3	426
Kanawha	4,526	453	205	5,184	Upshur	724	93	3	820
Lewis	759	72	0	831	Wayne	1,129	47	2	1,178
Lincoln	714	65	0	779	Webster	278	44	0	322
Logan	918	101	0	1,019	Wetzel	454	131	2	587
Marion	1,489	264	2	1,755	Wirt	212	65	1	278
Marshall	632	209	2	843	Wood	2,169	422	11	2,602
Mason	707	139	2	848	Wyoming	978	86	1	1,065
McDowell	424	67	0	491	Out-of-State	59	5	0	64
Mercer	1,630	175	0	1,805	GRAND TOTALS	45,717	7,429	282	53,428
Mineral	569	217	1	787					

Vehicle Dealer Oversight

	2021	2022		2021	2022
Dealers Licenses	1,417	1,365	Temporary Plates Issued to Motorcycles	3,641	3,017
Dealer Pre-Application Inspections	89	75	Temporary Plates Issued to Dealers	158,178	121,682
Dealer Applicant Investigations	116	128	Temporary Plates Issued to License Services	73,208	44,717
Dealer Compliance Investigations	2,077	2,455	Temporary Plates Issued to Auto Auctions	160	196
Reconstructed Vehicle Inspections	3,239	2,842	Revenue Leased Vehicles	8,969,007	8,235,088
Total Temporary Plates Issued	242,194	169,612	Rental Taxes Collected	1,399,540	1,889,473

Registered Dealers & Types

Key: Types of Dealers

AA	Auctioneers
D	New & used vehicles, not including motorcycles
DRV	Recreational vehicle dealers
DTR	Trailers, semi-trailers, and/or house trailers
DUC	Used vehicles, not including motorcycles

F	New & used motorcycles
MFG	Reconstructors, assemblers, and/or reassemblers of vehicles with special bodies
REP	Financial institutions authorized to repossess vehicles
TRS	Transporters of vehicles to and/or from plants and agents of a manufacturer of purchaser
WDR	Dealers in used parts, wreckers, and dismantlers of vehicles for resale of parts

Registered Dealers By County

County	AA	D	DRV	DTR	DUC	F	MFG	REP	TRS	WDR	Total	County	AA	D	DRV	DTR	DUC	F	MFG	REP	TRS	WDR	Total
Barbour	0	1	0	0	11	0	0	0	0	2	14	Mineral	0	4	1	2	11	0	0	0	0	1	19
Berkeley	2	5	5	8	81	2	0	3	0	6	112	Mingo	0	2	2	1	3	1	0	0	0	2	11
Boone	0	2	1	0	6	1	0	1	0	0	11	Monongalia	0	12	3	4	30	4	0	1	0	4	58
Braxton	0	2	4	2	3	1	0	0	0	1	13	Monroe	0	1	1	0	3	1	0	0	0	0	6
Brooke	0	1	1	0	8	2	0	0	0	5	17	Morgan	0	1	1	2	5	1	0	1	0	0	11
Cabell	0	10	10	5	34	4	0	4	0	9	76	Nicholas	0	3	1	3	10	0	0	0	0	3	20
Calhoun	0	0	0	0	1	0	0	1	0	0	2	Ohio	0	11	4	5	15	2	0	0	0	2	39
Clay	0	0	0	0	6	0	0	0	0	0	6	Pendleton	0	0	0	1	4	0	0	1	0	1	7
Doddridge	0	0	1	1	3	0	0	0	0	0	5	Pleasants	0	1	3	3	3	0	0	0	0	0	10
Fayette	0	1	1	0	26	0	0	2	0	1	31	Pocahontas	0	1	1	0	2	1	0	0	0	1	6
Gilmer	0	0	0	0	4	0	0	0	0	0	4	Preston	1	2	0	1	15	0	0	0	0	1	20
Grant	0	0	1	1	10	1	0	1	0	0	14	Putnam	1	4	3	3	9	1	2	0	1	0	24
Greenbrier	0	4	2	0	15	1	0	0	0	4	26	Raleigh	0	8	11	12	30	6	1	0	0	1	69
Hampshire	0	0	4	2	10	2	0	2	0	0	20	Randolph	0	5	2	7	20	1	0	2	0	1	38
Hancock	0	1	0	0	7	0	0	0	0	2	10	Ritchie	0	0	0	2	6	1	2	0	0	0	11
Hardy	0	3	1	2	13	1	0	0	0	1	21	Roane	0	1	0	0	2	1	0	0	0	0	4
Harrison	1	10	5	5	48	8	0	0	0	4	81	Summers	0	0	0	0	2	0	0	0	0	0	2
Jackson	0	1	3	5	17	1	1	2	0	0	30	Taylor	0	1	0	0	8	0	0	0	0	2	11
Jefferson	0	3	1	2	13	1	0	0	0	1	21	Tucker	0	0	0	0	3	0	0	0	0	0	3
Kanawha	1	15	15	15	45	6	0	3	1	4	105	Tyler	0	2	0	0	1	0	0	2	0	0	5
Lewis	0	5	4	0	7	0	0	1	0	2	19	Upshur	1	2	1	2	14	1	0	0	0	3	24
Lincoln	0	0	0	0	6	0	0	0	0	2	8	Wayne	0	2	3	1	8	0	0	0	0	2	16
Logan	0	4	2	2	10	2	0	1	0	1	22	Webster	0	0	0	1	2	0	0	0	0	0	3
Marion	0	5	6	7	30	1	0	1	0	3	53	Wetzel	0	1	2	1	5	0	0	0	0	0	9
Marshall	0	5	2	0	11	0	0	1	0	4	23	Wirt	0	0	0	0	3	0	0	0	0	0	3
Mason	0	0	0	1	5	0	0	0	0	1	7	Wood	0	10	15	12	44	9	2	6	0	9	107
McDowell	0	0	0	0	7	0	0	1	0	0	8	Wyoming	0	0	1	1	1	0	0	0	0	0	3
Mercer	0	9	9	5	33	6	0	1	0	6	69	TOTALS	7	159	133	127	729	70	8	38	2	92	1,365



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